

Shipping Policy

We use UPS Ground as our standard shipping method. Shipping rates are calculated based on the shipping option you select, the weight of the products ordered, and your location. Orders are shipped within three days of receipt of your order unless the parts are not in stock.

Warranty Policy

Rola-Chem Corporation warrants its products delivered to the original consumer/purchaser to be free from defects in material and workmanship, under the intended normal use as described in the operating instructions enclosed in each product, for a period of one year from the date of purchase.

During the warranty period Rola-Chem Corporation agrees to repair, or, at its own option, replace the unit or any part of it without charge for labor or parts. **This warranty shall not apply if the unit is subjected to misuse, neglect, or accident. DO NOT RETURN THIS PRODUCT TO THE STORE.** For warranty claims please call Rola-Chem Corporation at 800-549-4473 and ask for the customer service department.